GROUP BOOKING TERMS AND CONDITIONS

Finns Recreation Club

Group Reservations

• Reservations are not confirmed until full payment has been received.
• Bookings are non-changeable, non-transferable and non-refundable after full payment received.
• Table reservations will be released 45 minutes after confirmed reservation time unless Finns Rec Club has been contacted.
• Lockers are available at Splash Water Park and Bounce Trampoline, it will be charged IDR 50,000 per locker, plus IDR 100,000 deposit.
• No decorations or table arrangements are permitted upon arrival.

Group Menus

• No outside food and beverage is permitted, with the exception of special occasion cakes which will incur a fee of IDR 200,000++ per cake or IDR 150,000++ for Finns Bali Members.
• Food is available from à la carte menu, event/group menus or buffet.
• Drinks will be provided from a la carte menu/free flow.
• A la carte food and drinks can be pre-ordered with minimum 3 days’ notice.
• Ingredients may be subject to change based on product quality and availability.
• Finns Bali Members food and beverage discounts do not apply to group bookings.

Code of Conduct

• Guests with head or facial tattoos are not permitted to enter Finns venues.
• No smoking permitted in Bistro C AC room/meeting room, Sports Bar, Multifunction room, and Meeting rooms.
• All vehicles must be fully checked by security at the entrance prior to entering the premises.
• All bags will be checked by security upon entry to Finns Rec Club premises. Items not permitted will labelled and held by security for collection upon departure.
• Drones are not permitted into the venue.
• Professional photography equipment including video cameras and telescopic lenses is only permitted upon prior approval from Finns marketing department. Email to events@finnsrecclub.com for permit.
• No weapons or dangerous items are allowed inside the venue. The exception to this rule is in-house Police or Police or Army escorting VIP Guest, Politicians etc.
• No animals allowed in the venue.
• Children must be supervised by an adult at all times. Supervision of children is the sole responsibility of their parent/guardian. Finns Rec Club is not responsible for supervision of children or injury or damage that occurs on the premises from a result of children not being supervised.

• Guests are permitted to take photos with Finns Rec Club temples as a backdrop. However, guests are not allowed to touch or enter inside the temple(s).

• Any person bearing or wearing gang colors are not permitted to enter the venue.

• Illegal substances are not allowed inside the venue. Indonesia carries severe penalties for possession of illegal drugs.

• By your participation, you accept the inherent risks of possible injury or harm associated with any activity in or near water. You should consider this participation in a responsible manner and with good judgment.

• Finns Rec Club has a zero tolerance policy for bad behavior that affects the enjoyment of other guests in our venues.

• Finns Rec Club reserves the right to evict immediately anyone causing excessive damage or nuisance or if unlawful activities occur. If required, the relevant Indonesian authority will be contacted. Finns Rec Club decision is final and non-refund will be provided.

• We will not be liable for any personal injury or loss where negligence cannot be attributed to the owners and operators of Finns Rec Club.

• All personal belongings are solely the guest responsibility. Finns Rec Club takes no responsibility for lost or stolen items.

• Restrictions or limitations on access to Finns Rec Club venues may be imposed at any time.

• We may close the complete Finns Rec Club venue or specific areas on a permanent or temporary basis at any time. If your reservation is affected, we will contact you as soon as possible and advise the alternatives.

• Photos and video footage may be taken for advertising, promotion and marketing purposes by Finns Rec Club.

• Finns reserve the rights to modify these conditions at any time.

Cancellation Policy

• We require 15 days cancellation notice prior to your scheduled activity date. Cancellations made 14 days or less will incur a 100% cancellation fee. Written cancellation must be sent via email to events@finnsrecclub.com.

Force Majeure

• If you cannot complete your booking due to Force Majeure including volcanic activity, fire, strike, flood, earthquake, riots, war, acts of terrorism, government actions or any other natural disaster booking date can be amended free of charge.

• If you want to cancel your booking due to Force Majeure monies paid will be refunded once proof of inability to travel is received by Finns Bali. Please email reservations@finnsbali.com
Data Protection, Privacy & Security

We have structured our website so you can visit us and obtain information easily. Once you choose to provide us with any information by which you can be identified, you can be sure that it will only be used in accordance within the data protection laws.

Other Inquiries

If you have any further questions or queries please email to reservations@finnsbali.com

I acknowledge that I have read, understood and accepted the above terms and conditions.

Agreed and Signed:

Name: ..................................................................................................................
Date: ...................................................................................................................
Company (if applicable): .............................................................................